



## Provider Communication

<b>Subject:</b> CCSP/Service Authorization Forms (SAF)	<b>Priority:</b> <b>High</b>
<b>Date:</b> September 19, 2003	<b>Message ID:</b> ACSBNR-09192003-1

### *Dear Community Care Services Provider:*

DCH is aware that many of your claims submitted in September denied for CCSP prior authorization edit 5022 (claims date of service not within PA effective date). Research performed revealed, due to human error, Service Authorization Forms (SAFs) were not appropriately processed to ACS by the AIMS team. The August 14th AIMS file (containing August to September rollover) did not post to ACS properly. The file has been sent to ACS for processing. This will correct many/all of the problems you are seeing with claims filed for services rendered in September. Please re-file September claims for processing in next weeks cycle.

Thank you for your continued participation in Georgia's Medicaid/PeachCare for Kids Program.